

4th October 2022

Mr and Mrs L

Address available upon request, but to remain confidential.

Since the opening of Bayou and Array, our lives have become unbearable at weekends, usually from 9pm to 2,30am and we are all suffering as a consequence. Array have woefully inadequate parking for the number of customers they are accommodating. They are running a nightclub late into the night as their license is to 00.30 Tues – Wednesday and to 01.30am Thursdays to Mondays. The double parking up Shepherds Hill is an accident waiting to happen which we have written to the council authorities on many occasions. Parking enforcement can testify to this as well as multitudes of local people who have witnessed the chaos on a Friday and Saturday after 9pm. This is in addition to Phillida Rd being used as an overflow carpark as directed by Array staff. We have up to 8-10 cars given parking tickets for illegal parking in this small no through road at the weekend, which should give some indication of what we have to put up with.

We initially embraced the opening of Array, and indeed were their very first customers. Having read the local media on the opening that this was to be a local venue for local people. It became apparent very quickly the PR campaign was a lie and local people are not what this venue is trying to attract.

Bayou is a nightclub advertising dance with DJ's and has been a blight on our lives since it opened. This part of the venue is Walk ins only up to 01.30am attracting a different clientele to those wanting to go out for dinner.

We live in Phillida Road, a side road just down the hill from Array, and on a Friday and Saturday night especially, the road becomes a place where people attending Array, illegally park on or across our drives, and on the pavement to such an extent that we have to stand outside our properties from 8.30pm to 1030pm, when the nightclub contingent arrives, to protect our drives. This has been witnessed by the police SNT. We ask the customers why so many try to park down our road, and every time the response is that Array has no parking, (some are polite, some very abusive), and the attendants tell them to park down our road. Phillida Rd is a small narrow no through road with 6 houses. We have up to 50 cars coming into our tiny road with maybe only 2 available parking spaces as residents already have the legal parking places. This leads to cars parking illegally, up verges over driveways and on driveways as stated above. This is bad enough but it gets worse as the revellers return to their cars from 01.30 am.

Music blares from the cars, alcohol is consumed, we have witnessed drugs being taken, and the empties dumped in the road. On their return the party continues regularly with shouting, screaming, drinking, drug taking, and music played from cars. This is accompanied with urinating in the street, both male and female, and then people being sick, up until 2.30am.

We have been threatened as have most of our neighbours for asking people not to park across our drives or illegally. We have also been verbally threatened by one of the owners and 5 of his henchmen outside our house, for daring to go in to Array and complain politely about their customers cars being parked illegally. We have film evidence to support this and gives an indication of the sort of situation and people we are dealing with.

Our lives have been made miserable since the opening and the late licensed of Array, with every weekend a worry as to what we will be facing, and what bodily functions we will find in the street or gardens in the morning.

We have had to call the police a number of times because of Array customers, and should have called more, but we are sitting targets here and they know where we live. On one occasion I had to rescue a badly beaten man who had been chased and beaten by Array customers/staff, and on other

occasions because of threatening and intimidating behaviour. On each occasion we know where they were going as we watched them going there.

Array is the talk of the area and none of it is positive, and house prices are falling because of it. For the first time in 20 years, we want to move because of Array, but can't because of Array. We have always lived peacefully and happily in Harold Wood and now we are frightened to leave our homes at the weekend.

We ask that you consider our plight and reduce the opening hours to 11pm every evening which we feel is a fair compromise as we are not asking for it to be closed, just respect the area in which the venue is located and not to run a club and smoking lounge in the middle of a residential area. By reducing the lateness of this venue we can regain the peace and quiet that we are entitled to in order to get a nights sleep.

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